

Privacy Policy

GIGAZ | Effective 28 July 2026

GIGAZ Sdn Bhd ("GIGAZ", "we") operates a gig matchmaking and home-services platform connecting customers with gig workers in Malaysia. This policy explains what personal data we collect, why we collect it, and the rights you hold over it.

1. DATA WE COLLECT. Account data: your email address, which is the only credential we hold - GIGAZ stores no password. Profile data: the name, profile photo, preferred language and contact details you choose to provide. Gig worker data: where you use GIGAZ as a gig worker, we additionally process identity-verification records, skills, service areas and payout details necessary to operate the marketplace. Usage data: device and log information required to keep the service secure.

2. WHY WE PROCESS IT. To authenticate you by one-time code; to operate bookings and payments; to meet legal, tax and anti-fraud obligations; and to support you when you contact us. We do not sell personal data.

3. RETENTION. Account data is retained while your account is open. On deletion we remove your account and profile records; transaction records required by Malaysian law are retained for the statutory period in a restricted form.

4. YOUR RIGHTS UNDER THE PDPA. You may access, correct, or withdraw consent to the processing of your personal data, and you may delete your account at any time from the app or from the public account deletion page. Requests are actioned without undue delay.

5. CROSS-BORDER TRANSFER. Data is hosted in the asia-southeast1 region. Where a processor operates outside Malaysia, transfers are made under contractual safeguards.

6. CONTACT. Questions about this policy, or about the personal data we hold, may be sent to support@gigaz.my.

PLACEHOLDER DOCUMENT - pending legal review before public release.