

Terms of Use

GIGAZ | Effective 28 July 2026

These terms govern your use of the GIGAZ mobile application and related services. By continuing to use GIGAZ you agree to them.

1. ACCOUNTS. Access requires a verified email address. Sign-up and sign-in are the same action: entering a one-time code for an address that has no account creates one. You are responsible for keeping access to that mailbox secure.

2. THE TWO ROLES. GIGAZ serves customers, who request services, and gig workers, who provide them. One email address may hold both roles; the obligations of each apply when you act in that capacity.

3. GIG WORKERS. Gig workers are independent providers and not employees of GIGAZ. Engagements are structured in compliance with the Malaysia Gig Workers Act 2025. Gig workers are responsible for their own tax and for holding any licence their trade requires.

4. BOOKINGS AND PAYMENT. Prices shown at checkout are the amounts payable. Funds for a booking are held and released according to the booking lifecycle described in the app. Fees and any applicable tax are disclosed before you confirm.

5. CONDUCT. You agree not to misuse the platform, to impersonate another person, or to circumvent the platform for engagements introduced through it.

6. TERMINATION. You may delete your account at any time. We may suspend an account that breaches these terms or that presents a fraud or safety risk.

7. LIABILITY. GIGAZ provides the platform that introduces customers and gig workers. To the extent permitted by Malaysian law, GIGAZ is not liable for the acts or omissions of either party in performing a booking.

8. CHANGES. We will publish any material change to these terms in the app before it takes effect.

PLACEHOLDER DOCUMENT - pending legal review before public release.